

Vocational rehabilitation services from Unum

Unum provides Income Protection to your company's employees and support if they are struggling in the workplace or unable to work due to illness or injury. This includes absence and return to work support from our expert vocational rehabilitation team who have backgrounds in:

nursing | occupational therapy | occupational psychology
physiotherapy | sports therapy and more.

What happens next if you are referred to these services?

- ▶ Once a referral has been made, one of Unum's Vocational Rehabilitation Consultants (VRCs) will contact you to **obtain your consent** to proceed with the referral and share information with your employer. We can't proceed without your consent.
- ▶ You will be invited to a **triage assessment** to identify any support we can offer. This will be a high-level conversation to understand your current situation and any concerns you may have.
- ▶ We'll **get in touch by phone** – you don't need to attend in person.
- ▶ Your VRC will **create a report** that is tailored to your needs and circumstances. This outlines recommendations and next steps and is sent to you and your employer within 5 working days of the assessment.
- ▶ Any **ongoing contact**, if required, will be agreed between you and your VRC. Your employer will be kept informed.

For any further information, please speak to your HR team