



Cancer Assist from Unum



Whether you have a concern about yourself, someone close to you or an employee, no question is too trivial. Cancer Assist, provided by Reframe, offers in-the-moment cancer guidance from an experienced team of client navigators who can help at any stage of the cancer journey. This service is available to insured employees, uninsured employees (where the UK entity employs up to 40 employees), and family members* at no additional cost.

What can Cancer Assist help with?

- Support across five pillars of wellbeing: physical, emotional, financial, social, and professional
- Sharing factsheets, tips and helpful links from Reframe's library of resources
- Practical advice, such as how to manage sensitive conversations
- Guidance on workplace adaptations and tips on building a return to work plan
- Sourcing local, reliable partners and service providers

Cancer Assist is provided by Reframe. Access to the service is facilitated by Unum at no cost to the Unum customer. Unum is not the provider of the service but can withdraw or change the service at any time. The service is entirely separate from any insurance policy provided by Unum and is subject to the terms and conditions of the relevant third party specialists. There is no additional cost or increase in premium as a result of Unum making this benefit available. This service is subject to a fair usage policy.

*Available to the employee and their partner. Children are eligible up to their 18th birthday via their parent or can access directly after their 18th birthday up to their 24th birthday if in full-time education.

Please note that access to this service is dependent on eligibility, and is available as part of your enhanced terms with Towergate. Please contact your broker or a member of our team for more information.

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Cancer Assist is provided by Reframe. Reframe is the trading style of Harley Street Concierge Ltd. Registered address: The Square, Basing View, Basingstoke, Hampshire, UK RG21 4EB.

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Access the service via the
Help@hand app



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Email us at:
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Hours are 9-5:30pm Mon-Fri (excluding Bank Holidays)